## Terms and Conditions for Rental

### Chapter 1 General Provisions Article 1 Applicability of Terms and Conditions

Article 1 Applicability of 1 ferms and Conditions

1. We shall rent a vehicle thereinafter referred to as "rental car") to a renter in accordance with the provisions of this terms and conditions. If the specified driver differs from the renter, according to Article 8.3, the renter shall inform the said driver of this agreement and ensure that the driver observes them. Matters not prescribed in this terms and conditions or bylaws shall be handled in accordance with laws and regulation or operacil acustoms. 2. We may accept a special contract, provided that it does not infringe upon this terms and conditions and bylaws or administrative rulings or general customs. In that case, the special contract shall prevent over this terms and conditions.

### Chapter 2 Reservations

Article 2 Reservation Request
1.For renting a rental car, the renter may make a reservation specifying the class of vehicle types, the rental starting date, the rental location, the rental renter may make a reservation specifying the class of vehicle types, the rental starting date, the rental location, the rental renter referred to as "rental". period, the return location, the driver, a child safe elevation of specifying are existed with the return location, the driver, a child safe year and other return location, the driver and the return location is the return location is the return location in the return location is the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return location in the return location is the return location in the return locatio

Article 3 Reservation Change if the rental conditions in the Article 2.1, the renter must obtain our approval by the commencement date of the rental. Article 4 Reservation Cancel

Article 4 Reservation Cancer

1. The renter or we may cancel a reservation following our prescribed procedure.

2. If the car rental agreement (hereinafter referred to as "Rental Agreement") is not signed within one hour after the rental starting time due to

circumstances caused by the renter, the reservation shall be deemed to be cancelled.

3.In the case of the Article 4.2 above, the renter shall pay us the prescribed reservation cancellation fee. We shall refund the reservation deposit received to the renter when this reservation cancellation fee has been paid

All the reservation is cancelled or the Rental Agreement is not signed due to the circumstances caused by us, we shall refund the reservation deposit received and shall pay the prescribed penalty to the renter.

received and shall pay the prescribed penalty to the renter.

5.If the Rental Agreement is not signed due to reasons caused by neither the renter nor us such as an accident, theft, non-return, recall, natural disaster,

etc., the reservation shall be deemed to be cancelled. In this case, we shall refund the reservation deposit received.

6. For the web reservation, if our reservation confirmation email cannot be sent to the email address submitted by the renter or we cannot reach the renter by phone we may consider the reservation to be invalid

## Article 5 Substitute Rental Car 1. If we cannot provide a rental car that meets the conditions requested by the renter such as the class of the vehicle types, accessories, smoking

or non-smoking preference, etc. (hereinafter referred to as "conditions"), we may propose an alternative rental car (hereinafter referred to as "substitute rental car") to the renter.

2.If the renter accepts the offer in the previous clause, we shall lend a substitute rental car under the same rental conditions as the reservation request except those conditions that could not be met. In such a case, the renter shall pay the lower rate if the rental rate for the class of the substitute rental car is lower than that of the requested rental car.

3.If the renter requested rental car.

3.If the renter requested the substitute rental car as set forth in the Article 5.1, the renter may cancel the reservation.

4.In the case of the previous clause, if the car rental is not possible due to the circumstances caused by us, the reservation is deemed to be cancelled, and we shall follow the Article 4.4 reservation cancel clause: We shall refund the reservation deposit received and pay the prescribed

penalty to the renter.
5.In the case of the Article 5.3, if the car rental is not possible due to the circumstances not caused by use, the reservation is deemed to be cancelled, and we shall follow the Article 4.5 reservation cancel clause: We shall returnd the reservation deposit received. Article 6 Indemnitv1.

ribed in the Articles 4 and 5, the renter or we shall make no claims whatsoever to each other regarding the reservation cancel or any unsigned agreement

Article 7 Reservation Agent

Article / Reservation Agent
T. The renter may make a reservation at the travel agents or other business partners (hereinafter referred to as "agents") that take reservations on our behalf.
Z.The renter who made a reservation through the agent may change or cancel such reservations only through the same agent. The reservation change must be approved by us through the agent.

### Chapter 3 Rental Agreement

Article 8 Entering a Rental Agreement This high renter shall present the renting conditions as set forth in the Article 2.1, we shall present the rental conditions as set forth in this terms and conditions and bylaws and the price list. Exceptions are the followings: When there is no car available for rent, or when the renter or the driver is in any of the conditions that are specified in the Article 9.1 and 9.2 (all items).

conditions and bylaws and the price list. Exceptions are the followings: When there is no car available for rent, or when the renter or the driver is in any of the conditions that are specified in the Article 1.1 and 9.2 (all literal).

2. Once the Rental Agreement is entered, the renter shall pay us the rental flee prescribed in the Article 1.1.1. If the renter wants to use a discount coupon issued by agents, the renter must present it upon entering the Rental Agreement, and the renter instructions issued by the government agency (note 1), the state of the properties are instructions issued by the government agency (note 1), the state of the properties of the propertie

## Article 9 Refusal to Enter the Rental Agreement

Article 9 Refusal to Enter the Rental Agreement
I.If the renter or the driver comes under any of the provisions set forth below, the Rental Agreement shall not be executed.

I.If he/she does not present the required driver's license or does not consent to submit a copy of a driver's license when requested to do so.

2. If he/she is considered to be under the influence of alcohol.

All he/she is considered to show symptoms of being under the influence of narcotic drugs, stimulant drugs, thinner, etc.

4.If he/she has a child in the car without a child safety seat

5.If he/she is considered to be a member of a designated violence group or organization related to such a group, or is deemed to belong to some other anti-social

organization
2. We may refuse to enter the Rental Agreement or cancel a reservation if any of the following cases apply to the renter or the driver.

Then any release to term the retental registerment of carter at reservation in any of the following cases apply to the release of wind the reservation tries to drive the rental car.

1. When a third party other than the driver, designated at the time of reservation tries to drive the rental car.

2. When the renter or the driver have failed to punctually pay the rental charge or other financial liabilities to us in the past.

3. When the renter or the driver acted in contravention of Article 18 in the past.

3. When the renter or the driver acted in contravention of Article 18 in the past.

4. When the renter or the driver acted in contravention of Article 18.7 or Article 24.1 in the past including for car rentals from other companies.

5. When the renter or the driver acted in contravention of Article 19.7 or Article 24.1 in the past including for car rentals from other companies.

5. When the renter or the driver had automobile insurance coverage refused due to the violation of the terms and conditions for rental or the insurance provision.

6. When the renter or driver commiss and act of violence, makes unreascontain requests to uses absolved registrage against one employees or associates when doing fusiness with us.

8. When the renter or the driver does not meet all our prescribed conditions.

9. When we find any ground inappropriate to execute the Rental Agreement with the renter or the driver.

3. In the case of the Article 9.2, and the reservation has already been made, we handle the situation as the carnel reservation case due to the criments caused by the renter.

The renter stall pay us the prescribed reservation carcellation fee terms of the prescribed condition to the renter when this reservation carcellation fee

## Article 10 Completion of the Rental Agreement

1.The Rental Agreement shall come into effect when the renter pays the rental charge to us and we deliver the rental car to the renter or the driver. In this case, the reservation deposit received shall be allotted as part of the rental charge.

2.The delivery as described above shall take place at the rental starting date and time at the rental location as specified in Article 2.1.

2.The delivery as described above shall take place at the rental starting date and time at the rental location as specified in Article 2.1.

Article 11 Rental Charge

1.The rental charge means the total amount of the following. We shall specify the rental charge in detail as well as the basis for calculation in the price list.

1.Basic charge

3. Optional equipment charge (Accessories)

4.Drop-off charge

5.Fuel or electricity charge

5.Fuel or electricity charge

5.Puel or electricity charge

5.Puel basic rental charge shall be in accordance with the price of which we have submitted to the Director of the Land Transport Office of District

2.The basic rental charge shall be in accordance with the price of which we have submitted to the Director of the Land Transport Office of District

Bureau of Transport (the Director of Hyogo Land Transport of the Comptroller Division of Kobe Transport in Hyogo and the Director of the Land Transport Bureau of Transport (the Director of Hyogo Land Transport of the Comptroller Division of Kobe Transport in Hyogo and the Director of the Land Transport Office of the Okinawa General Affairs Bureau in Okinawa, which shall be also applicable to the Article 14.1 hereunder), and which is implemented at the

unie or ierua.

3.When the rental charge is changed after the reservation has been made in accordance with Article2, the rental charge shall be determined based on the comparison between the rental charge applied at the time of reservation and the rental charge applied at the time of rental and whichever lower shall apply.

4.The rental charge shall be specified in the table of charges or bytaws.

### Article12 Change of Rental Conditions

Attitute 12 change of methal containing the rental conditions as set forth in Article 8.1 after entering the Rental Agreement, the renter shall obtain our approval.
2.We may not approve the changes in rental conditions as described under previous article (Article 12.1) if such changes interfere with our day-to-day renting operations.
Article 13 inspection and Maintenance of the Rental Car

1. We shall provide all the rental cars after conducting necessary periodic inspection and maintenance as stipulated in the Article 48 of the Road Transport Vehicle

1. We shall provide all the rental cars after conducting necessary periodic inspection and maintenance as stipulated in the Article 49 of the fload Irransport Vehicle Law (Pall) projection and Maintenance).
2. We shall conduct necessary inspection and maintenance as stipulated in Article 47.2 of the Road Transport Vehicle Law (Qall) Inspection and Maintenance).
3. The renter or the drivers hall confirm that the rental car has been duly inspected and maintained under the previous articles (131 Inspection 31.2.2) and ensure that the rental car is free from defects by inspection of the exterior and the accessories of the rental car, and also that the rental car meets the rental car upon the checkup under previous Articles (13.3), we shall minediately perform necessary repairs and maintenance.

4.If any entects are detected in the retard care purply set encoded under prevaior where (1.3.1.5), we rest an immeniately perform necessary repairs and maintenance. The renter or the driver is responsible for properly setting the child seat or other equipment. We shall not be responsible for such setting. Article 14 issuance and Carrying of the Rental Certificate. At the time of delivery of the rental car, we shall issue to the renter or the driver a designated rental certificate of the rental car (hereinafter referred to as "Rental Certificate") stating items of the other control of the District Transport Dureau. The renter or the driver shall carry the Rental Certificate issues on accordance with Article 14. Throm the time the rental car is received until it is

Tetumed to us (hereinafter referred to as "period of use").

3. The renter or the driver shall immediately notify us when the renter or the driver loses the Rental Certificate.

4. The renter or the driver shall intend return the Rental Certificate to us upon return of the rental car.

# Chapter 4 Use of the Rental Car

### Article15 Managerial Responsibilities of the Renter or the Driver

### The renter or the driver shall use and care for the rental car as its proper manager, from the time the rental car is received until it is returned to us (hereinafter referred to as "period of use").

Article16 IC Card

The renter shall use and safekeep the IC card (e.g. ETC card) received from us with due diligence.
2 Only the renter or the pre-rejistend driver shall be allowed to use the IC card, and no other parties shall be allowed the use the card (including family members of the renter).
3.0 In the event that the rental agreement cases to be effective for whatever reason, the renter shall mediately return the IC card to us whenever we request it to be returned.

.The renter shall promptly inform us if the IC card is lost, stolen or damaged. 4. The refrest state prompty intominum or the focus is toxy, sourch or untanged.

Regardless of whether the loss, etc. stated above is the fault of the renter or not, the renter shall bear the cost of damages and reimburse us in accordance with our request.

Article17Daily Inspections and Maintenance

The renter or the driver must perform the daily inspection and maintenance of the rental cars during the period of use as prescribed in Article 47-2 (Daily Inspection and Maintenance) of the Road Transport Vehicle Law.

respection and Maintenance) or the knoar transport venicue. Article 19 Prohibited Acts

"Article 19 Prohibited 19 Prohib

s. Using the rental car for any kind of test or competition, or for towing or pushing other vehicles without obtaining our consent. S. Using the rental car in violation of laws or against public order and standards of decency.

7. Subscribing to damage insurance for the rental car without obtaining our consent.

Reliable them out of the car available system, the audio set, or other equipment and bringing them out of the car. Using tools and parts for vehicles other than the rental car.

Reliowing a pet or letting the pet out of the cage in the rental car without our consent.

2-delibring a Bet of leading use parties on the step of the center without our consent.

1.4 Acting in violation of the Renting Conditions of Article 8.1 is harding the control of the Renting Conditions of Article 8.1 is 1.1 a Leding in violation of the Renting Conditions of Article 8.1 is 1.1 a Leding in violation of the Renting Conditions of Article 8.1 is 1.1 a Leding in violation of the Renting Conditions of Article 8.1 is 1.1 a Leding in violation of the Renting Conditions of Article 8.1 is 1.2 beliancy or discovered the renting of the driver commits an act corresponding to this article, Article 18 or Article 24 which violates criminal law.

2. We may start legal proceedings if the renter or the driver commits an act corresponding to this article, Article 18 or Article 24 which violates crimma law. Article 19 Measures in Case or flegal Parking.

1. When the renter or the driver parks the rental car in violation of the Road Traffic Law during the period of use of the rental car, the renter or the driver shall be a supported by the process of the rental car in violation of the Road Traffic Law during the period of use of the rental car, the renter or the driver shall contain the rental car, we shall contact the renter or the driver, instructing the renter or the driver to move the rental car without delay and also to appear at the police station at the expiration of the Rental Agreement or by expecific time instructed by us for completion of the legally required procedure. Then the renter or the driver shall comply with structured by us for completion of the legally required procedure. The the renter or the driver shall comply with structured by us for completion of the legally required procedure. The three renter or the driver shall comfirm the status of the legally required procedure on the renter or the driver by checking the traffic violation on the procedure on the renter or the driver by checking the traffic violation on the procedure on the renter or the driver by checking the traffic violation notice, payment notice or the receipt of a penalty or other charges. When the legally

procedure on the renter or the driver by checking the traffic violation notice, payment notice or the receipt of a penalty or other charges. When the legally required procedure cannot be confirmed, the renter or the driver shall immediately pay the illegal parking fines to us. Furthermore, we shall require the renter or the driver to sign a specific document (hereinafter referred to as "Acknowledgement Letter") to the effect that the renter or the driver admit having illegally parked the rental car, that the renter or the driver shall appear at the police station and that the renter or the driver shall act in compliance with the related laws and regulations. The renter or the driver shall comply accordingly.

AlWe shall cooperate with police in pursuit of the responsibility of the renter or the driver in connection with the illegal parking, taking such action as the we see

necessary or appropriate. We shall also take necessary legal measures by submitting to Public Safety Commission documents containing personal information, including, but not limited to, a letter of explanation, the Acknowledgement Letter, a copy of the Rental Car Certificate and other documents as necessary in accordance with Article 51.4.(6) of the Road Traffic Law and reporting to Public Safety Commission factual aspects of the lingual parking. The renter or the driver shall consent to such actions we may take.

shall consent to such accords we may take.

5.In the event that we receive an order for payment of a fine for illegal parking in accordance with Article 51.4.(1) of the Road Traffic Law and pays such penalty of the illegal parking on behalf of the renter or driver, or that we pay for the search for the renter or the driver as well as the collection of the rental car, the renter or the driver shall bear the responsibility to compensate to us for the amount of such penalty of the illegal parking and costs. The renter or the driver shall make such payment to us on or before the due date we designate, (hereinafter referred to as "illegal parking-related fines") Illegal Parking related costs are (1) amount equivalent to lilegal parking (2) penalty for lilegal parking we designate (3) Cost for search, transfer, storage and pick-up.

Continue to the driver such penalty for primary for primary for imaging painting are usually later (a) costs into search, drained, storage and pick-up.

The driver has well been painting for the light painting for the light painting to us based on Paragraph 3 and posts its with the receipt or the statement marked with a receipt stamp or when we have received a refund of illegal parking penalty, we shall return to the renter or the driver such penalty amount luding the expense for reimbursement). exclosing the expense on reminusionment.

7. Either in the event that we receive an order for payment of a violation charge of the illegal parking in accordance with Paragraph 5 or the event that the

renter or the driver falls to make such payment or a National ordiner that dealer of the date we have designated, we shall register the renter's or driver's name, date of birth, driver's license number to All Japan Rent-a-car Association or other action we see appropriate.

A Regarding the case where the renter or driver is required to pay illegal parking-related fines according to Paragraph 1, if the said renter or driver does not meet the demand

8.Regarding the case where the renter of vider is required to payllegal parking-related fines according to Paragaph 1, if the said renter or of vier does not meet the demand to agree to our instructions in a coordinance with Paragaph 2, or sign the Actionvollegement Letter as required by us based on Paragaph 3, we will take measures to charge the penalty for liegal parking litter in next article), defined in Paragaph 5, tom the said renter or diver for the illegal parking litter of the said parking time. The paragaph 5, then we receive the fine for lilegal parking and the amount of expenses studied in Paragaph 5.3 in full, we shall not register the renter or the driver to All Japan Rent-a-car Association, or delete the registered data.

10.Regarding the case where the reter for the driver pays to the full amount we have billed in accordance with Paragaph 5, if the renter or the driver pays the said penalty of illegal parking illerwards or is prosecuted and the order of payment of lilegal parking little was to its prosecuted and the order of payment of lilegal parking illerwards or is prosecuted and the order of payment of lilegal parking interest to the renter or the driver pays the expense of enhancement. When we are required to pay the fine for lilegal parking parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking and the parking based on Paragaph 6, we of lilegal parking the parking based on Paragaph 6, we of lilegal parking the parking and the parking based on Paragaph 6, we of lilegal parking the parking and th

sna act in the same way.

II. The renter or driver shall be legally obliged to pay reparations for any damages incurred by us as a result of an incident or accident that occurred while the rental car is illegally parked (including repair fee or tow-truck expenses if the rental car is damaged when illegally parked), and we shall not assume responsibility for any damages incurred by the renter or driver in connection with the said incident or accident in closed to a case of the renter or the other is reported to All Japan Rent-acar Association in accordance with Paragraph 7, if the other of the payment for fine of illegal to the total anount we have billed based on Paragraph 5 has been paid, the company shall detect the registered data from All Japan Rent-acar Association in the contraction of the total anount we have billed based on Paragraph 5 has been paid, the company shall detect the registered data from All Japan Rent-acar Association in the contraction of the contraction of the total annount we have billed based on Paragraph 5 has been paid, the company shall detect the registered data from All Japan Rent-acar Association in the contraction of the payment of the payme

### Chapter 5 Return of the Rental Car

Article 20 Responsibility for the Return of the Rental Car

1.The renter or the driver shall return to us the rental car at the specified returning place at or before the termination of the rental period.

2.The renter or the driver shall be responsible for damages done to us when the renter or the driver is in violation of the preceding paragraph.

3.In the event that the renter or the driver fails to return the rental car during the rental period due to a natural disaster or any other force beyond human control, the
or the driver shall mendeately contact us and follow our instructions. Article 21 Check of the Rental Car at the Time of Return

The renter of the driver shall return the rental car in the same conditions as confirmed at the commencement of rental in the presence of our representative, except for the ordinary wear and tear of the rental car arising firm no mornal use.

The renter or the ordinary have and tear of the rental car arising firm that no articles belonging to the renter, driver, or passenger(s) have been carried and the renter or the ordinary have a confirmed that the confirmed tha

2. The lenter to the univer, a the united return to the remark at, state committed to access belonging to the relent, ower, or passenge(s) have been left behind in the rental car.

3.If the renter has any unsettled amount, he/she shall clear the balance by the time of returning the rental car.

4.In addition to the preceding paragraph, if the fuel (gasoline or diesel fuel) is not fully refueled, the renter shall promptly pay the fuel cost calculated from our fuel calculation table based on mileage.

Article 22 Rental Charge for Rental Period Extension

Article 22 Rental Charge for Rental Period Extension
When the renter or the driver change the rental period in accordance with Article 12.1, the renter or the driver shall pay the cheaper charge of either
When the renter or the driver changes the rental period in accordance with Article 12.1, the renter or the extended period.

Article 23 Returning Location of the Rental Car

1.When the renter or the driver changes the returning place in accordance with Article 12.1, the renter or the driver shall bear the expenses required to return the rental car to the garage due to a change of the returning place.

2.1 the event rott that the renter or the driver return the rental car to the garage due to a change of the returning place.

2.1 the event rott that the renter or the driver return the rental car to any place other than the specified returning place without our consent required by Article 12.1, the renter or the driver shall pay the penalty for changing the returning place as follows: Penalty = Expenses required for returning the rental car to the garage due to the change of the returning place x 300%.

Article 24 Measures in Case the Rental Car Is Unreturned

Article 2.4 Measures in Case the Kental Car Is Unreturned
I. the event that he renter or the driver does not return the rental car to the specified returning place after the expiration of the rental period and fails to fulfill
our requests for a return, or the whereabout of the renter or the driver is unknown, leading us to mark that the rental car is unentermed, we shall take alpossible
gegled measures, including, but not limited to, filling a criminal lawsuit against the renter or the driver, and registering the report of unreturned transaction to All Japan

Rent-s-car Association.

2. When the preceding article applies, we shall take all necessary measures to locate the said rental car and equipment, including but not limited to, contacting families and relatives and the office of the renter or the driver as well as GPS location system activation.

3. When Paragraph applies, the renter or the driver shall be liable for all the damages done to us as set forth in Article 29 and shall bear all the expenses we have covered for the collection of the rental car and for the search of whereabouts of the renter or the driver.

Chapter 6 Measures in Case of Breakdowns, Accidents, Theft, and Other Causes

### Article 25 Measures in Case of Breakdowns

When any abnormality or breakdown is found during the period of use, the renter or the driver shall immediately stop driving and contact us, as well as follow our Article 26 Measures in Case of Accidents

Arricle 20 Measures in Case of Accidents
I.I. case of accidents during the period of use, the renter or the driver shall stop driving, and shall take the measures required by the laws and regulations as well as the following measures regardless of whether the accident its serious or not.
T. To immediately report to us the circumstances of the accident, and follow our instruction. In case of repairing the rental car based on the instruction as described above, such repair should be performed by us or at the repair shop designated

by us unless we agree otherwise.

3.To cooperate with us and the insurance company we contract with in doing their research on the accident, and submit the necessary documents without delay.

4.To obtain our approval in advance of making a settlement or coming to any other agreement with any other party involved concerning the accident. 2.The renter or the driver shall deal with the accident and resolve the matter on his/her own responsibility. B.We will advise and cooperate in solving the accident for the renter or the driver. A. In the case of vehicles installed with an event data recorder, we shall record events such as a collisions or sudden braking to confirm the status of accidents etc. 5 We shall take measures to verify record dings mentioned in the previous paragraph if it is deemed necessary

Article 27 Measures in Case of Theft n the case of theft or other damages during the period of use, the renter or the driver shall take the following measures.

1.10 immediately report to the nearest police.
1.10 immediately notify us of the situation and follow our instructions.
3.10 cooperate with us and the insurance company we contract with in doing their research on theft or other damages, and submit the necessary documents Article 28 Termination of the Rental Agreement due to Non-Usability of the Rental Car

Article 28 Termination of the Rental Agreement due to Non-Usability of the Rental Car
I.If the renter or the driver cannot continue using the rental car due to breakdowns, an accident, theft, or any other cause (hereinafter referred to as
'non-usability') during the period of use of the rental car, the Rental Agreement shall terminate.

I.I case of Article 27.1, the renter or the driver shall be set the costs for collection and repair of the rental car and others incidental thereto and we shall not return to
I.I. can be expected to the control of the cont

### Chapter 7 Indemnity and Compensation

Article 29 Indemnity to a Third Party and the Company 1. If the renter or the driver causes damage to a third party or us during the period of use of the rental car, the renter shall be liable for indemnifying such damage except for the damages arising out of causes attributed to us.

e becape to the dualges arising out of causes and included to state and the dualges and the state of the dualges to us as described in the Article 28.1, the renter or the driver shall compensate us, as separately provided in the price list, for the damages or for so interruption resulting from non-usability of the rental car due to the accident, theft, and defacement or odor for which the renter or the driver is responsible. Article 30 Insurance and Compensation

Article 30 Insurance and Compensation

I. If the renter or the drive is liable as stipulated in Article 29.1, insurance payment or compensation shall be paid in accordance with the liability insurance contract which we have executed concerning the rental car or our compensation system but not exceeding the following limits:

1. Third Party Lability Coverage: Post of supply object to perform the preson - Unlimited (Including Automobile Liability Insurance Policy)

2. Property Damage Liability Coverage: Per Accident - Unlimited (Including Automobile Liability Insurance Policy)

3. Damage Liability Coverage: Per Accident - Unlimited (Including Automobile Liability Insurance Policy)

3. Damage Liability Coverage: Per Accident - Unlimited (Including Automobile Sol,000 yen) However, or all classes of camping cars (Including Automobile Sol,000 yen)

4. Specialities bigger than J.B. Mini-vans, wagons, all classes of camping cars, micro-buses of all classes, trucks bigger than TC, and the custom-designed webicles of all classes)

vehicles of all classes) 4.Personal Injury Protection Coverage: Per Person - Maximum 30 Million yen

4-Personal Injury Protection Coverage: Per Person - Maximum 30 Million yen For some service offices (including agencies), passenger damage compensation may apply. 2-Such insurance payment or compensation as set brit under Article 23.1 fail not cover when the case comes under any of the exemption clauses of the fability insurance or compensation system. 3-Such insurance payment or compensation as set brit under Article 23.1 fail not cover when the insert or the development or compensation is set brit under Article 23.1 fail not cover when the retirer or the development or compensation is set brit under Article 23.1 fail not cover when the retirer or the development or compensation is set brit under Article 23.1 fail not cover and the provision of the provisions provided in the provision of the provisions of the provisions provided in the provisions of the provisions provided in the provisions of the provisions provided in the provisions of the provisions of the provisions of the provisions provided in the provisions of the provisions provided in the provisions of the provis

in relation to those damages.

5.The renter or the driver shall bear deductibles under the liability insurance or our compensation systems as set forth in the Article 29.1. (We shall bear the damages in case the

5.1he Reflet or the curies state used between under the harmy insurance or our compensation of the control of t

Article 31 Cancellation of Lease Agreement.
When the renter or the driver violates this terms and conditions during the period of use or applies to either Sub-Article 10.1 or 10.2, we are entitled to cancel the contract without any form of notification and request the return of the vehicle. In such case, we will not refund the fee to the renter. Article 32 Early Termination

The renter may cancel the Rental Agreement upon acquiring the approval iron us and paying and the terminal payed to the renter of the renter o

The followings are the purposes of obtaining and use of personal information of the renter or the driver.

1. To perform the legally required particulars, including but not limited to, preparing the rental certificate at the time of entering the Rental Agreement, as an authorized operator of the car rental business.

2 To introduce our rental cars, used cars, all the other products and services, events, and campaion initiations and such by mails, phone calls, and email to the renter or the driver.

2.10 introduce our rental cass, used cast, air the order products and services, events, not changen installants and such synals, price more cast, and ental to the renter or the divert upon signing the Rental Agreement.
4.10 conduct a survey to the renter or the divert upon signing the Rental Agreement.
4.10 conduct a survey to the renter or the divert upon signing and to study was call and services and survey to the renter or the divert upon signing the Rental Agreement.
5.10 generate the data base by statically aggregating and analyzing personal information to a format in which individuals can entitle the identified nor specified.
5.10 generate the data base by statically aggregating and analyzing personal information to a format in which individuals can entitle the identified nor specified.
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5.11 generate the value of the static stati

shall advise the renter or the driver of specific purposes in advance.

Chapter 34 Consent by the Renter or the Driver to the Registration and Use of the Personal Information

The renter or the driver shall agree that the full rane, the date of birth, the driver's license number, and other personal information of the renter or the driver shall agree that the full rane, the date of birth, the driver's license number, and other personal information of the renter or the driver may be registered at Al-Japan Rent-A-Car Association for the duration not exceeding seven years and agree to the use of advernmentance information by the Al-Japan Rent-A-Car Association as well as rental car businesses of its members for a screening prior to entering the Rental Agreement in any of the following cases:

(2) When the renter or the driver has failed to make a full payment to us regarding illegal parking-related fines defined in the Article 19.5.

Article 35 (GBV) or is not returned as stipulated in the Article 24.1.

Article 35 GPS Arricle 30 GPS
Grown entail cars are installed with a global positioning system (hereinafter referred to as "GPS"), and the renter or the driver shall consent without objection to data such as the rental car's current location and passage route being recorded by our said system and to data being recorded for the following situations.

(1) To confirm that the rental car has been returned to the specified location at the end of the rental agreement.

(2) To record by GPS the current location and passage route of the rental car to administer rental cars and the rental carticat when it is decreasing under Article 24.

(3) To use the data for marketing analysis to improve products and services provided to renters and drivers and raise rentenes, drivers and raise rentenes, drivers and raise rentenes.

satisfaction revers.

The renter and driver shall consent without objection to disclosure of data recorded by the aforementioned GPS within the limit necessary to address to demands or orders of disclosure if we receive demands or orders to disclose the data by a court of law, investigating authority

1. Some rental cars are installed with a drive recorder, and the renter or the driver shall consent without objection to data such as the renter or driver's driving status being recorded by our said system and to data being recorded for the following situations.

(1) To confirm the status of a rental car that has been in an accident (2) To confirm the driving status of the renter or driver when it is deemed necessary to manage the rental car or execute the rental agreement.

(2) to continut the driving status of the retirent or convertinent is obermed necessary to manage the rental car or execute the rental agreement.
(3) To use the data for marketing analysis to improve the quality of products and services for renters or drivers, or to raise customers satisfaction levels.
(1) When it is deemed necessary to solve accidents and problems relating to this service and the rental car vehicle (disclosing to: insurance companies we are contracted with or the other party in the accident/problem)
(2) When it is required by law or by a government agency.
Chapter 10 Miscellaneous Provisions

# Article 37 Rental Agency

Article 37 Rental Agency

1. In the event that we cannot loan a rental car of the class, name or model desired by the applicant (including times when the rental car is not located at the sales sites that received the order), we shall, notwithstanding the provisions in Article 8.1, confirm the following with the applicant and, with the approval of the applicant choice of the applicant and the applicant and

Article 38 Countervailing
In the event that we are under monetary obligation to the renter or the driver under this terms and conditions, we may countervail such monetary obligation nst the debts to which the renter or the driver is liable to us at our convenience Article 39 Consumption Tax

The renter or the driver shall pay us the consumption tax, including the local consumption tax, imposed on the rental transaction under the terms and conditions. Article 40 Arrears , the driver, or we shall pay a late fee (annual rate of 14.6 %) to the other party when either party has failed to fulfill monetary liabilities based on this terms and conditions

Article 41 Exclusion of Antisocial Forces

We declare and guarantee that the renter and driver (hereinafter collectively referred to as "the Renter") shall not now or in the future correspond to any of the following. (1) Gangs, gang members, former gang members who quit within the past 5 years, gang associate members, gang-related companies, "sokalya" racketeer groups, groups engaging in criminal activities under the pretext of conducting social campaigns, crime groups specialized in intellectual crimes or other antisocial forces (hereinafter

engaging in criminal activities ur referred to as "Gang Members"). (2) Those who are associated with companies where Gang Members are considered to be in control or be substantially involved with the management of the companies, and those who have a relationship with Gang Members that should be criticized socially.

(3) Those who are considered to use Gang Members for improper means such as for the unitar advantage of oneself or a third party or to cause harm to a third

(a) Those who are considered to be involved in funds supplying or supporting of Gang Members
(b) Those who are considered to be involved in funds supplying or supporting of Gang Members
(c) Those who commit crimes corresponding to crimes related to "proceeds of crime" (hereinafter referred to as "the Crime") as defined in "Act for Prevention of Transfer of Criminal Proceeds."

2. We and the renter promise not to individually or use a third party to commit a crime that corresponds to the following items.

. The land the letter by the second by the s (3) Acts that correspond to a crime

# (d) Other acts equivalent to the previous items. If the renter violates paragraph 2 above, this shall fall under Article 31, and we shall not assume any liability if the renter sustains damage as a result of

Article 42 Priority of the Japanese Version

# Tany discrepancy of the terms and conditions between the Japanese version and the translated versions in other languages, the Japanese version shall prevail. Article 43 Bylaws Article 43 bylaws 1. We may define the bylaws of this terms and conditions separately. Those bylaws shall have an equal validity as the terms and conditions. 2. In case we create or change bylaws separately, we shall announce them at our sales stores and on the brochures published by us, our price list, and our

## Article 44 Governing Law

The governing law shall be Japanese law

Article 45 Agreement on Competent Court Facilities of September of Competent Court

Find the Application of Court

Fin

Additional Clause his terms and conditions shall be effective on November 8th, 2019.

(Revised: November 8th 2019)